



## Gift Cards

### Terms and Conditions

1. Gift cards can be used in full or part payment for goods purchased in store at Gates Garden Centre, the Garden Restaurant or Courtyard Coffee Shop (exclusions apply).
2. The card cannot be used in any of the concession outlets within Gates Garden Centre.
3. The value of purchases will be deducted from the balance on the card. The new balance can then be used for future purchases. To check your card balance, please ask in store at the Information Desk or the Tills.
4. Cards cannot be exchanged for cash, used to pay for vouchers or services or to settle an account.
5. No change or refund will be given against the remaining balance.
6. If any product purchased with a gift card is subsequently exchanged for a product of a lower value or a refund, any money owing will be added to the remaining balance on the card.
7. This is not a cheque guarantee, credit or charge card.
8. Gates Garden Centre accepts no responsibility for lost, stolen or damaged cards. The card will not be replaced nor its value refunded in any of these circumstances.
9. The card can be activated with a minimum balance of £10 and a maximum value limit of £500.
10. The card will automatically expire 24 months after the date of purchase and any remaining balance will be lost.
11. The card can be topped up at any point, whether there is an outstanding balance or not, or even if it has expired. On topping up, the new balance, including any outstanding balance from the previous purchase, will then be extended for a further 24 months. The card will automatically expire 24 months after the top up date and any remaining balance will be lost.
12. The card remains the property of Gates Garden Centre.
13. Gates Garden Centre reserves the right to amend the terms and conditions and/or withdraw the gift card at any time.